



MLTA Newsletter

Manitoba Library Trustees Association
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www.mlta.ca

January 2015

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A note of appreciation to all of the library trustees who came to our AGM on Nov. 25.

Welcome to the two additional Board members who came forth to join us.

Library Trustee Orientation

Are you a new or returning Public Library Board Trustee and want to find out exactly what a trustee is responsible for and should be doing? Check out the following resources in the Trustee Learning, Provincial Resources section of our www.mlta.ca website.

Manitoba Public Libraries: Governance at a Glance outlines the roles and responsibilities of trustees and library staff in governing their local public library.

<http://mlta.ca/wp-content/uploads/2012/06/Green-Gov-at-a-glance-Eng.pdf>

The Municipal and Regional Public Library Standards and Guidelines for Manitoba (2012) is invaluable for library boards and staff to guide their work in all aspects of library governance and operation.

http://www.gov.mb.ca/chc/pls/pdf/librarystandardsguidelines_e_web.pdf

Specific governance responsibilities are cited and referenced in the **Public Libraries Act of Manitoba**.

<http://web2.gov.mb.ca/laws/statutes/ccsm/p220e.php>

Check your own local library board’s policy manual for an organizational plan, library board operations, a trustee code of conduct and other relevant governance policies. The important factor to remember is that library boards are governance boards, not library managers.

Please contact MLTA Chair Donna Kormilo should you have any questions or training/orientation requirements.

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2015 MLTA Board of Directors

Front row (L-R): Cathie Brereton (Recording Secretary), Donna Kormilo (Chair).
 Back row (L-R): Dave Walker (Treasurer), Bud Sigurdson, Trevor Surgenor (Director of Manitoba Public Library Services Branch), Andrew Robert, Ted Klassen.
 Missing: David Chung, Marvin Plett (Past Chair), Patricia Brown

2015 MLTA Board of Directors

Chair – Donna Kormilo , Brandon	kormilod@mymts.net	Chair, Western Manitoba Regional Library Board
Past Chair – Marvin Plett , Winkler	mp@mymts.net	South Central Regional Library Board Councillor, City of Winkler
Vice Chair – (vacant)		
Recording Secretary – Cathie Brereton	rebrereton@gmail.com	Lac du Bonnet Regional Library Board Reeve, RM of Lac du Bonnet
Treasurer – Dave Walker	carol.dave.walker@gmail.com	Erickson, Parkland Regional Library
Members-at-large:		
Patricia Brown	pattibrown_3@hotmail.com	Portage la Prairie Regional Library
David Chung , Winnipeg	dchung62@gmail.com	Winnipeg Public Library Board
Ted Klassen – Altona	tedkla@gmail.com	South Central Regional Library Board
Andrew Robert – Stonewall	acmarob@mymts.net	Chair, South Interlake Regional Library Board
Bud Sigurdson – Gladstone	jakri@mymts.net	Gladstone Library & Parkland Regional Library Boards Councillor, RM of Westlake-Gladstone
Ex-Officio Member - Trevor Surgenor, Director, Manitoba Public Library Services	Trevor.Surgenor@gov.mb.ca	

November 2014 Annual General Meeting Business Highlights

Approval was given for the following:

1. **Revision of our mission statement**
To promote and foster the effectiveness of public library boards through leadership in communication, advocacy and support of trustee education.
2. **Revision of our objectives:**
 - a. To be a voice for library trustees in Manitoba
 - b. To foster changes in government policies for libraries in Manitoba.
 - c. To promote a better understanding of the duties and responsibilities of Library Trustees.
 - d. To provide opportunities for exchange of ideas and experiences amongst library trustees in Manitoba through conferences and publications.
 - e. To develop channels of communication with other provincial, national and international library trustee associations and other partners in order to share information and ideas.
3. **A decrease in annual membership fee rate** to be collected from library boards
Category 1: \$35 per year (from \$55)
Category 2: \$65 (\$100)
Category 3: larger regional library systems
\$65 (\$100) \$85 (\$125) \$120 (\$175) \$130 (\$200) \$350 (\$500)
4. Election of a Board of Directors for 2015



**We'd like your
feedback**



Did you know that . . .

Every public library in Manitoba has an opinion survey on their website

As a result of a request from the Public Library Advisory Board (PLAB) of Manitoba, a province-wide initiative was implemented a year ago whereby **each public library has an on-line customer satisfaction survey link on its website**. This survey is coordinated by Manitoba Public Library Services through "Counting Opinions". The data collected from each library could be most **useful for strategic planning purposes by library boards**.

Go to your library's website to fill out a survey or use the provincial link below to connect you to the master menu for all of the public libraries in Manitoba. The survey is available in English or French.

http://mb.countingopinions.com/s/index.php?loc_id=en_CA&branch_id=14702-0

The Accessibility for Manitobans Act

Proposed **Customer Service Standards Policy and Procedure Guidelines for Public Libraries** have been drafted by the Manitoba's Public Library Services Branch. Focus groups have been held around Manitoba to review accessibility requirements and to discuss draft versions of this policy.

Areas covered in these customer service guidelines include duty to consult, signage, documents and alternate formats, access to technology, support people and animals, accessible formats of materials, physical environment, communication, programming, staff and Board training, accessibility plan requirements, and accountability.

For more information contact Leslie Corbay, Library Accessibility Consultant, Public Library Services Branch. Leslie.corbay@gov.mb.ca

1-855-856-3685 or 1-800-252-9998

November 2014 Annual General Meeting MLTA Chair's Report

Major Accomplishments

- At a full-day planning meeting we confirmed that **our purpose is to foster the effectiveness of library boards**, revised our mission statement and objectives accordingly, and developed a new MLTA 3-year strategic plan.

Our priority action areas are:

- To improve communication and networking with members;
 - To align MLTA priorities with provincial and municipal government priorities; and
 - To further develop the MLTA Board of Directors to increase involvement.
-
- In preparation for our planning day we had library boards complete a "Satisfaction Survey" about MLTA's value and services. This helped to inform our decisions.
 - MLTA sponsored a half-day session on "Performance Coaching" during the Manitoba Libraries Conference on May 12, 2014.
 - Formally responded to the request for feedback on the "Initial Proposed Customer Service Standard" for the Accessibility for Manitobans Act.
 - I represented MLTA at three CLA Trustee Network meetings via teleconference. This is an opportunity to network with trustees from across Canada and learn about current issues and trends affecting libraries.
 - Maintaining our website and newsletter communications.

I am grateful for the continuing support and advice provided by the MLTA Board of Directors, the Public Library Services Branch of Manitoba Tourism, Culture, Heritage, Sport and Consumer Protection, and my colleagues on the Western Manitoba Regional Library Board. Together we can achieve better.

Respectfully submitted by Donna Kormilo

Looking ahead to 2015, our priorities include:

- Promotion of library trustee orientation and education programs and materials.
- Monitoring the effect that municipal amalgamations will have on library service in rural Manitoba and how we can support library boards through the process.
- Monitoring and responding to further developments regarding Manitoba's Accessibility Standards and Regulations.
- Review and follow-up to the recommendations regarding public libraries as found in "The Future Now: Canada's Libraries, Archives and Public Memory", the report from the Royal Society of Canada's Expert Panel on the Status and Future of Libraries and Archives in Canada that was released in November 2014.
- Preparation and distribution of advocacy materials relating to "value of a library in a community".
- Maintain active involvement in the CLA Trustees Network.
- Continuation of discussions with the Manitoba Libraries Working Group regarding the formation of one libraries association in Manitoba.
- Increase the number of trustees willing to serve on MLTA's Board of Directors. If this does not happen we will seriously have to look at the relevancy of our organization and whether our mandate can adequately be carried out by the Manitoba Library Association.

www.mlta.ca

AMM November 2014 Conference Theme

Today's Vision: Tomorrow's Reality

More MLTA AGM Highlights

Guest Speaker's Remarks

**Trevor Surgenor, Director
Manitoba Public Library Services Branch (PLSB)**

This is a great opportunity to reflect on significant accomplishments and contributions, as well as the challenges and opportunities you are facing in order to create conditions under which you will **develop a vision today to define tomorrow's reality**. It is very fitting that the association selects the AMM conference site for its AGM; many matters that influence and determine local public policy are of common interest around council and library board tables.

As appointed council and citizen trustees you have an important role and responsibility. As service boundaries shift, public expectations grow, and technology continues to evolve, **libraries must:**

- Develop and deliver responsive, **community-driven, strategic service plans** which reflect the needs, interests and demands of their citizens, business and organizations and surrounding communities.
- Demonstrate they can effectively support local and regional agendas as well as deliver programs and services that attract and develop **strong community-based partnerships**.

As newly elected and amalgamating councils meet library boards to discuss operating budgets and priorities during this transition year and into the next, one might expect this conference might inspire the question **'What is the vision of the public library and how will it define tomorrow's reality?'**



Trevor Surgenor, Director of Public Library Services Branch, delivering his message on behalf of the Government of Manitoba.

In the spring of 2013, MLTA and other provincial stakeholders presented a submission to the Royal Society of Canada Expert Panel charged with identifying, **investigating and exploring the types of services Canadians receive and expect to receive from libraries and archives today and into the future**. Their report was just released.

Many of the report recommendations relate directly to the public library sector. A review of these recommendations will help Manitoba libraries toward clearly articulating a vision, and describing how their actions or plans will define tomorrow's reality.

"In order to identify needs, libraries must go much further than passive consultation and actively engage and involve all sections of the local community in the planning, design, delivery and evaluation of library services. The community is an expert in its needs. The library worker becomes an enabler, facilitator and co-producer of library services with the community. This requires a number of fundamental shifts in attitudes, behaviours and values." (John Pateman, CEO, Thunder Bay Public Library and author of **open for all?** Column in Ontario Library Association's Open Shelf site, <http://www.open-shelf.ca/columns/open-for-all/>)

Both Pateman and the Royal Society's recommendations **see the role for the public library as a community-development partner**. These invite and inspire discussion and momentum locally, regionally and province-wide. **I invite public library boards to engage with our professional staff to develop community-led strategic service plans.**

Working collectively, libraries and communities can research and solve common issues. Futures are intertwined. The world continues to become increasingly more complex. Libraries would achieve far greater results working together and with other agencies than they would achieve alone. This takes leadership. **Today's vision and leadership will create tomorrow's reality.**

The Royal Society of Canada's Expert Panel Report: The Future Now

https://rsc-src.ca/sites/default/files/pdf/L%26A_Report_EN_FINAL_Web.pdf

See pages 116-138 and 196-200 (or 125-148 & 207-209 if using the scroll bar on the right side of the page) regarding public libraries.

News from Library Boards around Manitoba

Bibliothèque Taché Library Board

On December 13, 2014 Bibliothèque Taché Library Board members showed their appreciation and gratitude to Lorette Marketplace managers, Ron Harder, Jordan Ferris and Marketplace employees for their support in Bibliothèque Taché Library's fundraising project.

In the last two and a half years the partnership between Lorette Marketplace and Taché Library has helped increase their funds towards the dream of building a new community complex that would house such facilities as a new library, arena and daycare. To date the Marketplace fundraising effort has raised about \$3000 towards the library portion of this building project through the sale of Marketplace gift cards. The library receives 5% of the sales. The Library Board truly appreciates the support of all those who continue to purchase the gift cards. They will still be available throughout 2015 from Board members and at the library. Check the library website for details.

<http://www.bibliotachelibrary.ca/>

Bibliothèque Taché is located in the rural community of Lorette and is currently housed in Collège Lorette Collegiate library. It is the main library for the R.M. of Taché which includes the town of Landmark, Ste. Geneviève, Lorette and surrounding areas. It's a busy and growing facility offering essential community services. The public library is open three evenings a week and on Saturday.



Front (L-R): Susan Berry (library volunteer), Yvonne Romaniuk (Vice Chair & Treasurer), Gail Bohemier, Michelle de Rocquigny (fundraising).
Back row (L-R): Jo-Dee Huberdeau (Board Chair), Dianne Moroz (Secretary), and Ron Harder and Jordan Ferris (Marketplace Managers).

The new **Charleswood Library in Winnipeg** is now open at #6-4910 Roblin Blvd. at Dieppe.



Winnipeg Public Library Board *New Charleswood Library Now Open*

On Monday January 19, 2015 Winnipeg's Charleswood neighbourhood opened a new public library to an excited and welcoming crowd. Located in the **Charleswood Square Mall, Unit 6- 4910 Roblin Blvd.**, this 14,000 sq. ft. facility more than doubles the space of the former library built in 1966 and is located less than a minute's walk away from the old.

The opening events kicked off with a **ceremonial movement of books via a human chain** from the old to the new library. More than 120 children, teachers and staff from the neighbouring Dieppe Elementary School along with Library Board and Assiniboine Library Advisory Council members, Winnipeg Fire and Paramedic staff, members of the Charleswood Historical Society and library staff passed almost 300 books along Roblin Blvd. to the new library. Winnipeg media were in attendance and a picture of the event made the front page of the Winnipeg Free Press the next day.



Over 300 people crowded into the new facility to be welcomed by Rick Walker, Manager of Library Services who served as Emcee for the official opening ceremony. Newly elected Mayor Brian Bowman and local Councillor Marty Morantz spoke about the new library and what it would mean for the community. Federal M.P. Stephen Fletcher presented the library with two copies of his book and a commemorative certificate from the Government of Canada. A highlight of the ceremony was a performance by the Dieppe School choir under the direction of Mrs. Wicha.

New features not previously available in the former library include:

- increased study and leisure space
- more public access computers and free Wi-Fi
- a large multipurpose room and tutorial room for small groups
- a fireplace reading area
- expansive children's area with its signature reading tree and literacy playground
- WPL's first automated Check-in system allowing customers to check in their own material and get a receipt for the items returned. This new technology sorts the material as it is checked in making it easier and quicker for staff to shelve the material.



By closing of the first week of service the new Charleswood Library had welcomed over 3,300 customers and was well on its way to a very busy 2015. Check their website for more photos of their new facility and the grand opening. <http://wpl.winnipeg.ca/library/contact/branches/charleswood.asp>

Staff Changes at Reston and District Library Board



L-R: Elizabeth Martin (new librarian), Onagh Williamson, Nancy Elliott (Assistant Librarian)

With Onagh's retirement the Reston and District Library Board has welcomed Elizabeth Martin as their new librarian. Elizabeth is a recent grad from the Library Information and Technology program at Red River Community College and brings new ideas and inspiration to Reston library. She joins long time Assistant Librarian Nancy Elliott.

Reston and District Library Board held a retirement party for librarian Onagh Williamson on Nov. 14th. The library was filled to capacity with well wishers who have been patrons of the library since Onagh became librarian in 1993. "She is a welcoming and caring librarian", stated Board Chairperson Pat Dickson, reading from a heartfelt letter of regard.

Onagh made countless friends during her years as librarian and instilled a love of reading and the library in many children and young people. Her warm welcoming ways has had every child old enough to look at a book anxious to "go see Onagh".

Onagh recalled how she started with the old card catalogue, then automated with the computer in the mid 90s, and is presently on the 4th library software program. Other notable changes have been the effect of the internet and e-books which are becoming more and more popular.

Submitted by Jean Dickson, Board Secretary

South Interlake Regional Library - 2014 In Review

In April SIRL was **one of 3 libraries to win a \$10,000 Overdrive Media Station** by signing up 150 patrons to e-Libraries Manitoba! The contest, sponsored by Manitoba Public Library Services and Overdrive, challenged the 11 largest Rural Public Libraries in Manitoba to promote the eLibraries service and sign up as many new users as they could. SIRL held a contest giving anyone who signed into eLibraries Manitoba a chance to win a KOBO e-Reader. Housed at the main branch in Stonewall the new Media Station allows patrons to peruse the e-Libraries collection and send themselves links to the titles they would like to check out; a great new tool for our library!

Each month the Stonewall and Teulon branches of SIRL invite a local artist to showcase their works. This turns our branches into mini art galleries (after all, we're not just about books!), providing exposure to local artists and hopefully inspiring others to tap into their own creativity. Teulon branch Librarian, June Makowski, recognized that Teulon had a **need for more adult programming**. She managed to convince artists to share their talents and the Teulon branch has now held quite a few **creative workshops** that have been very well received by the community. These include arm knitting, ornament making, wet felting, tree pruning, and kid's funky scarf class.

2014-15 had **many retirements that led to re-structuring and hiring of staff** at SIRL to make our Library system stronger and better prepared for the future of the changing world of libraries. Farewell and best wishes on their retirement were extended to Linda Rogers (Teulon Librarian), Ruth Carter (Teulon Asst. Librarian), Susan Kirk (Stonewall Clerk) and Debbie Peterson-Bagan (bookmobile). Congratulations to Joan Ransom (promoted to the new position of Stonewall Branch Librarian), Melanie Keppler, (now permanent in our Stonewall branch), and welcome to new staff June Makowski (Teulon Branch Librarian), and Pam Palcat (Bookmobile Librarian).

Submitted by SIRL Board Chair, Andrew Robert

Mark your calendars



**Canadian Library Association
National Conference & Trade Show
June 3-6, 2015
Ottawa Convention Center**

**Theme: Privacy and Security:
Are you Open to the Public?**

<http://www1.cla.ca/conference/2015/>

Canadian Library Association Trustees Network

<http://clatrusteenetwork.wordpress.com/>

**Networking for Canada's library trustees
and library boards**

Look for info from trustees in other provinces
Lots of advocacy resources

Link to the latest newsletter

<https://clatrusteenetwork.files.wordpress.com/2013/07/tnnews1no2final.pdf>



Manitoba Library Trustees Association

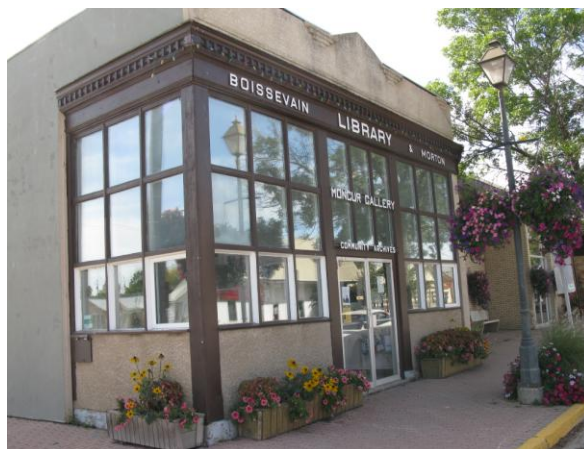
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Did you know that . . . ?

- **Boissevain & Morton Regional Library** will soon be moving into a new library, the renovated Fields store. A busy month ahead as they move their operation to this new location. Congratulations! (Photo is of their old library)



- **Rosburn Regional Library** has exciting and challenging times ahead as it merges with the **Parkland Regional Library**. There will be operational changes. While it may seem that the library has fewer books, it will now be able to offer patrons approximately 14,000 books annually through their regional rotation system. The new bar-coded membership cards can be used at any Parkland location. Non-resident students attending school in Rosburn will continue with free library access until they have finished school or reach their 18th birthday.

Library Activity in the Province

What is your library/Board proud of?

What projects are underway/just completed?

Let Donna Kormilo know so they can be featured in a newsletter or on our website.

Send your info and photos to

manitobalibrarytrusteesasn@gmail.com