

MLTA Newsletter

Manitoba Library Trustees Association manitobalibrarytrusteesassn@gmail.com www.mlta.ca

June 2016

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Library Policy Audit

- Does your library have policies?
- If so, are they easily accessible or are they simply lumped together in a binder on a shelf?
- When was the last time they were updated?

According to Michael Dawber, CEO/Librarian at the Rainy River Public Library, policies are important to ensure consistent service, provide continuity of service and to provide accountability and transparency. But in addition to having policies, it's necessary to dust them off on a regular basis and consider whether updates are necessary.

At the 2016 Manitoba Libraries Conference held in Winnipeg in early May, Michael shared his small library's experience performing a policy audit in a presentation entitled 'What's the So-What-Ness of it All? Conducting a Library Policy Audit'. An engaging speaker, Michael provided practical examples of how his Board reviewed and updated their existing policies.

Three reasons for an audit are to:

- 1. Keep your library relevant and modern;
- 2. Match your library operations to strategic goals (something else to consider); and
- 3. Give your Board (and Municipalities) a full picture of how your library works.

... continued on page 2....

... Library Policy Audit ... continued from page 1.

An important consideration in conducting a review of policy is **avoiding Trustee burnout**. Reviewing the nitty gritty policies can seem an overwhelming task. It's important not to attempt to be too aggressive. **Breaking policy review into manageable portions** will reduce the stress, but addressing these different and discrete parts at every meeting will build momentum. Don't forget to remind yourselves of the progress that you have made.

Don't think that your Board has to do all the work:

 Michael has created an Audit Checklist specific to Manitoba libraries, which he has graciously shared, along with his presentation at: http://www.rainyriverlibrary.com/library-policy-audit.html

and on the Library Toolshed website https://librarytoolshed.ca/conference-presentations

- The Province has published Municipal and Regional Public Library Standards and Guidelines: http://www.gov.mb.ca/chc/pls/pdf/librarystandardsguidelines e web.pdf.
- Sample Library Board policies can be found at Rainy River Library Board http://www.rainyriverlibrary.com/board-policies.html
 Southern Ontario Library Service http://www.sols.org/index.php/funding-development/166-sols-publications/428-trillium-public-library-sample-policies

Finally, remember that policies are intended to guide the 'why' and 'what'; they can't and shouldn't cover everything including the 'who', 'when' and the 'how' - those are procedures.

Submitted by Andrew Robert, MLTA Vice Chair

2016 MLTA Board of Directors

Chair – Donna Kormilo, Brandon kormilod@mymts.net Chair, Western Manitoba Regional Library Board

Past Chair - Marvin Plett, Winkler mp@mymts.net Chair, South Central Regional Library Board

Councilor, City of Winkler

Vice Chair – Andrew Robert, Stonewall acmarob@mymts.net Chair, South Interlake Regional Library Board

Secretary - vacant

Treasurer – Dave Walker carol.dave.walker@gmail.com Erickson, Parkland Regional Library

Members-at-large:

Patricia Brown pattibrown_3@hotmail.com Portage la Prairie Regional Library

Orest Kinaseych, Winnipeg orest@kinasevych.ca Winnipeg Public Library Board

Bud Sigurdson – Gladstone jakri@mymts.net Gladstone Library & Parkland Regional Library Boards Councilor, RM of Westlake-Gladstone

Ex-Officio Member - Trevor Surgenor, Director, Manitoba Public Library Services

Trevor.Surgenor@gov.mb.ca









204-778-6726 admin@thompsonlibrary.com 81 Thompson Drive N www.thompsonlibrary.com

Thompson Public Library is **Celebrating**

Join us for a BBQ event & special announcements

June 4th from 11:00 to 2:00

Thompson Public Library

Your attendance would be valued!





Above: the first Thompson Library in the old No. 1 School.

Below: Volunteers unpacking donated books







Congratulations to the Thompson Public Library for 50 years of Service to the Thompson Community

From the very beginning, The Thompson Public Library has been a place conceived, supported, used and enjoyed by the residents of Thompson. It is an integral part of the community, a resource, a recreation facility, and a meeting place for the residents of Thompson.

From its humble beginnings as a lending library established by the Thompson Ladies Community Club in a room in the No. 1 School, it officially opened in February 1962 with a collection of over 500 donated books, supplemented by another 200 on three month loan from University Extension Services. The library quickly outgrew this space. In December, 1965, a grant of \$6,898 towards a Centennial project in Thompson was approved, with a new public library being voted as the project of choice. The official opening of the new Thompson Public Library took place on September 22, 1967. Donations from various community organizations provided funds for furnishings. An addition to the building was completed in late 1976.





Above: Thompson Library 1967. Photos in color are how it looks today. In cooperation with the Thompson Communities in Bloom committee, the planters in front of the library were installed as a joint project in 2014. The City of Thompson provided the filled planters, and the Thompson Association of Retired Educations annually buys and cares for the plants (flowers and vegetables) and works with the library staff to incorporate plant talk (and tasting) into their summer reading program.





http://www.thompsonlibrary.com/

On Facebook: Thompson Public Library

In the words of a previous employee,

"all in all, the Thompson Public Library, with its 10,000 square foot building, featuring plenty of room for browsing... has come a long way from the little room in No. 1 School in 1962, which featured 700 donated books and 30 eager, very determined volunteers".

Public Libraries in First Nation Communities in Manitoba

Our March 2016 newsletter included a news release from University College of the North (UCN) "UCN Celebrates Grand Opening of Third Community Library in Manitoba" on page 5. http://www.mlta.ca/wp-content/plugins/archive_files/uploads/docs/839a1_20160404163945.pdf

At the recent Manitoba Libraries Conference, Dr. Stan Gardner, Dean, Library and Instructional Services, UCN, and Denise Rowden, Community Librarian, Norway House, provided more information about the challenges and successes establishing public libraries in the First Nation communities of Norway House, Pukatawagan and Easterville.

In their presentation entitled **Public Libraries in First Nation Communities: A Collaborative Approach**, Dr. Gardner disclosed that, despite differences in each of the three communities, there were certain fundamental similarities.

- Each First Nation committed to funding part or all of the salary of library staff and providing an appropriate building;
- UCN hired the library staff based upon the recommendation of the Library Board and provided some funding, all of the cataloging, and the library automation system; and
- The Province provided pilot funding in the same manner as any municipal or regional library.

The Library Boards function in a similar manner as other municipal or regional boards, and are comprised of Dr. Gardner, representatives from Chief and Council, the community, an educator in the community, and the UCN Regional Centre manager. The three public libraries are members of the MLTA.

Some of the difficulties which were overcome included:

- Isolation (Pukatawagan is only accessible by plane, a 10 hour train or limited winter roads);
- The lack of existing appropriate library materials, the need to cull inappropriate or unnecessary library materials, and to catalogue the remaining and new materials; and
- Adapting facilities for library use.

Dr. Gardner reports that a key to the success of each of the libraries was not only the leadership and support of the Chief and Council, but having enthusiastic and resourceful supporters in each community who drove the projects forward.

Denise Rowden, hired from within the community of Norway House and enrolled in library technician training, proudly talked about the enthusiasm shown by members for the writing classes within the library and provided many examples (including published books) of their successful participants.

Dr. Gardner related that there was interest from other First Nation communities to enter a joint venture with UCN. He also expressed interest in having research conducted in whether there was any other similar or comparable projects ongoing in Canada or internationally; at this time this approach appears to be a made in Manitoba success.

Submitted by Andrew Robert, MLTA Vice Chair



The public library in Norway House is housed inside the UCN/Norway House Regional Centre which is the post-secondary building in the community that hosts all UCN post-secondary programs, the upgrading program called Mature Student Program, and the Norway House Cree Nation Education and Training Division.

Learn about the Northern Writers program hosted by Norway House Library

https://librarytoolshed.ca/content/public-libraries-manitoba-first-nations-communities-collaborative-approach







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Parkland Regional Library Board Update

Parkland has seen a 1.2% decrease in circulation in the last year. This was mostly from the declining use of the bookmobile. At the year end of 2015, E-Libraries Manitoba (ELM) usage was up 11.1%. There was also an increase in readership from the Gladstone, Grandview and Shoal Lake branches, and a strong demand for internet access this year at most branches.

Changes in Services

- 1. Eriksdale Public Library has all agreements and by-laws in place and the official switch over date to be part of Parkland Regional Library was May 2.
- 2. **Ste. Rose Regional Library** has also joined Parkland. The Ste. Rose collection will be integrated with our system.
- 3. The **Municipality of Ethelbert's** joining Parkland Regional Library is progressing slowly as the application has moved from the Dept. of Culture to the Municipal Board for their approval before the library can be formally established. They currently do not have a library.

Parkland Regional Library is now made up of 23 library branches, making for a very large Regional Library Board. In 2015, the Bookmobile went to 23 communities.

Submitted by Bud Sigurdson RM Westlake-Gladstone MLTA Member-at-Large



Parkland Regional Library will be discontinuing its Bookmobile Service on June 30, 2016. The decision to do so was based on declining bookmobile usage each year, and the age and condition of the bookmobile. Patrons will be encouraged to use their closest branch, and consider the e-library or the mail-out service.



Rick Walker, Manager of Library Services at WPL

Rick Walker, Manager of Library Services at Winnipeg Public Library (WPL), has announced his retirement after more than 33 years of service with the Library. During his tenure, Rick has overseen numerous library facility redevelopment projects, major improvements toward library accessibility, the development of online access of library resources, and the overall growth of the Winnipeg Public Library system. Rick was president of the Canadian Association of Public Libraries (CAPL) when it was a division of the Canadian Library Association (CLA). He has been a member of CULC (Canadian Urban Libraries Council) since 1998 and contributed to a number of working groups over the years. Rick has contributed as Chair, President, and Past-Chair to organizations including the Manitoba Library Association (MLA) and Manitoba Library Consortium Inc.(MLCI), and has been involved outside the Library in the Rotary Club. Recently he has been an active member of the Manitoba Libraries Working Group that has been tasked to create a stronger and more cohesive library association in Manitoba. Well done, Rick!

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The Library Transformers session at the Manitoba Libraries Conference, was arranged and moderated by MLTA. Presenters (L-R): Sandra Yeo (Boyne Regional Library), Jo-Anne Verniest (Victoria Municipal Library), Donna Walby Lawson (Springfield Public Library), Jean-Louis Guillas (Parkland Regional Library), Donna Kormilo (MLTA Chair, session convenor). MLTA extends a sincere note of appreciation to these participating Library Boards in agreeing to have their librarians take part in this presentation. Forty people attended and the comments received were very favorable.





Transformers are public libraries in rural Manitoba that have transformed themselves to better serve their community.

Boyne Regional Library in Carman reorganized their collection from "pure" Dewey Decimal to DD-based subject categories and sub-categories with fewer numbers on the spine to make it easier for users to find non-fiction books. Compliments from patrons show that this is so.

Victoria Municipal Library in Holland rearranged and modernized the look of the library, and uses book store display ideas to highlight their collection. New books are now in the back of the library, there are rotating book displays in the window, and "hidden" books are showcased. The spines of series books indicate the number of that title in the series. More eye-catching outdoor signage was installed. There has been an increase in traffic and circulation.

Springfield Public Library in Dugald has evolved into a community resource and activity centre. Recent additions include a wellness resources area, toy lending library, Legion display corner, outdoor Winter Fun Day with Coeur de bois re-enactors, lending out snow shoes, Bridal Show, and local fundraisers such as Christmas Craft Sale, Art,Music & Wine, and the 2017 Motorcycle Rally. Programming included moccasin making, basic sketching, computer help, kids cooking series, and pre-school Move and Mind.

Parkland Regional Library, Dauphin Branch is being an innovative leader, catalyst and promoter of cultural programming, facilitating curiosity for all ages in the community. Some unique examples organized and hosted by the library include Third Thursday music nights, bi-annual youth talent show, art displays, Peecha Kucha presentations, youth drama group readings, Dauphin version of Canada Reads debate broadcast on local access TV, Think Science speakers, a baking challenge and being a site for some Culture Days activities at the end of September.



Manitoba Library Trustees Association

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May 26th, 2016

Hon. Dale Kirby, Minister of Education and Early Childhood Development Government of Newfoundland and Labrador 3rd Floor, West Block Confederation Building P. O. Box 8700 St. John's, NL A1B 4J6

Dear Minister Kirby:

It is with grave concern that the Board of Directors of the Manitoba Library Trustees Association (MLTA) is writing to you. On April 29th we learned that the Government of Newfoundland and Labrador plans to close 54 of its 95 public libraries within the next two years as the province moves toward a regional library system. These cuts are devastating for the people of your province, especially those in rural areas, as they will have to travel much further to access library services. In Manitoba, joining a Regional Library system has enabled small communities to establish and/or retain a viable library with expanded resources available to their citizens.

Public libraries are part of the essential social and economic infrastructure for strong communities. Public libraries provide the resources and the capacity that allow communities to flourish. Libraries address community needs that are essential to the public; they are a key pillar of educational infrastructure for literacy development, lifelong learning, and community programming. Libraries help unemployed or underemployed people find jobs. They provide the community with free internet access and access to information, thus ensuring the ability for all to access services that require on-line submissions only. They are the great equalizer. Closing libraries closes opportunity.

The Manitoba Library Trustees Association urges the government of Newfoundland and Labrador to reconsider its decision to close 54 public libraries and recognize that investing in public libraries is an investment in the potential of the people of your province.

Sincerely,

Donna Kormilo, Chair Brandon, MB

Andrew Robert, Vice Chair Marvin Plett, Past Chair Dave Walker, Treasurer

Stonewall, MB Winkler, MB Erickson, MB

Patti Brown Orest Kinasevych Bud Sigurdson Portage la Prairie Winnipeg, MB Gladstone

Cc: Hon. Rochelle Squires, Minister of Sport, Culture and Heritage, Province of Manitoba



Wednesday May 4 – Friday May 6, 2016 Presentations from some of the sessions are posted on the Library Toolshed website, "Browse" section

https://librarytoolshed.ca/conference-presentations

Posted presentations of interest to trustees include:

- Library Board Policy Audit
- Bibliothèque Allard Regional Library Strategic Plan 2013-2016
- Becoming a Community Hub: Allard Library's Success Story
- Instagram Marketing of Libraries: promoting your library using photographs on social media (e.g. facebook, twitter)
- Promoting the Library through Programming
- Closing Keynote by Sandra Hirsh
- Developing and maintaining erotic fiction and erotica collections in the public library

An article for you to read . . .

How libraries are advancing and inspiring communities

https://ww2.kqed.org/mindshift/2014/11/20/how-libraries-are-advancing-and-inspiring-communities/

Manitoba Library Trustees Association

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Did you know that . . .?

 Honourable Rochelle Squires is Manitoba's new Minister for Sport, Culture and Heritage. Public libraries are within the Culture portfolio. She can be reached via minsch@leg.gov.mb.ca or at her office

Room 118 Legislative Building 450 Broadway Ave., Winnipeg, MB R3C 0V8 (204) 945-3729 Fax: (204) 945-5223



Dinosaurs did not die out because of climate change, they died out because they failed to adapt.

And so it is with <u>libraries – they must adapt</u> to change or their relevance will die out.

Sandra Hirsh

Library Activity in the Province

What is your library/Board proud of?

What projects are underway/just completed?

Let Donna Kormilo know so they can be featured in a newsletter or on our website.

Send your info and photos to

manitobalibrarytrusteesassn@gmail.com